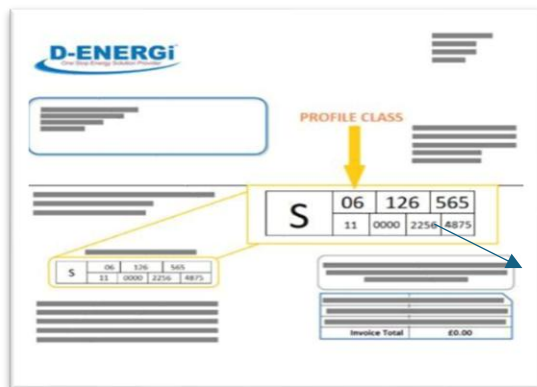


Subscriber User Guide: How to Locate an MPAN Number

How to Find your MPAN Number:

To find your MPAN (Meter Point Administration Number), have your most recent energy bill on hand. The MPAN is a unique 21-digit reference number used to identify your electricity supply point.

It usually begins with the letter "S" and can be found in a specific section of your bill, typically labelled as "MPAN," "Supply Number," or "Electricity Supply Number." Please refer to the example below to see exactly where this number is displayed on your energy bill.



The numbers we require can be found in the second row.

If you're still unsure about locating your MPAN, you can send us a scanned copy of your most recent energy bill, and we will identify the MPAN for you. We're happy to assist in ensuring the correct details are found.